

Support for schools, families, children and young people during the COVID-19 response, a time of significant disruption and worry

In line with government policy around social distancing and the impact of school closures on access to our service, we want to reassure you that our service remains available for consultation and telephone support for school staff. In addition to contact you may have with your link EP, we are also offering a Telephone Support Line during this time which will be:

- A daily telephone support line provided by educational psychologists for staff in all settings;
- available each day from 9.30am -12.30pm and 1.00pm – 4.00pm;
- for any queries related to the emotional wellbeing of children and young people, their families and staff who know them.

Please phone the number below for your local area:

- North (Basingstoke): 01252 814 835
- South (Havant): 02392 441 497
- East (Rushmoor): 01252 814 729
- West (Winchester): 01962 876 239
- Isle of Wight: 02392 441 497

We recognise that we are living through unprecedented times. Things are changing daily and the impact on day-to-day life is significant. Hampshire & Isle of Wight Educational Psychology (HIEP) have put together a collection of resources which are available to support our communities in managing the worries and anxieties for ourselves and those we are caring for.

If you feel it is helpful, please feel free to share this information with your staff and families. This information has been sent out in the same email, document titled, 'supporting mental health and wellbeing – covid-19 and general – settings and families'.